## EMPLOYMENT SECURITY DIVISION

MEDIA CONTACT: ROSA MENDEZ detrmedia@detr.nv.gov



STEVE SISOLAK
Governor

ELISA CAFFERATA
Director

**LYNDA PARVEN**Administrator

### PRESS RELEASE

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# State reminds claimants of Benefit Year End date, clarifies "double dip" issue

**CARSON CITY, NV** - CARSON CITY, NV - the Nevada Department of Employment, Training and Rehabilitation (DETR) is providing information about next steps to claimants who filed for Unemployment Insurance at the beginning of the pandemic and are coming to the end of their benefit year.

According to federal rules, a regular Unemployment Insurance (UI) claim expires after one year. For example, many regular UI claims had a Benefit Year Begin (BYB) date of 3/15/2020, meaning they will have a Benefit Year End (BYE) date of 3/13/2021. Once claimants in the UI program get to their Benefit Year End, they are required to file a new UI claim to have their eligibility re-determined.

This does not apply to Pandemic Unemployment Assistance (PUA) claims.

#### Here's what claimants can expect:

- Claimants who are reaching their benefit year end will be prompted to file a new UI claim. This
  is required. Once claimants reach their benefit year end, they can no longer collect benefits
  on their original claim.
- Once a claimant has filed a new claim, they may see an issue labeled "Double Dip UI" in their
  portal. This refers to the verification that must be done by DETR to see if the claimant qualifies
  to start a new claim. Claimants do not need to take any other action unless they are contacted
  by a claims representative.
- Claimants who returned to work and earned at least three times their weekly benefit amount
  have met the double dip requirement and will (usually) be switched to the new claim.

- Claimants who had been collecting PEUC weeks may be eligible for a new UI benefit year. However, they must keep collecting PEUC if their new UI claim Weekly Benefit Amount (WBA) is at least \$25 less than the WBA on their PEUC claim. They must also keep collecting PEUC if they have not earned 3x their weekly benefit amount with new employment.
- Claimants are also allowed to continue receiving PEUC benefits if they didn't return to work or don't have wages from the previous year.

Claimants should be aware that review of the double dip requirements may pause weekly benefit payments. Claimants should continue to file their weekly claims during this time.

After the staff reviews the file, eligible claimants will either have their claim moved to a new UI benefit year or continue on PEUC.

DETR Director Cafferata said, "It's been a year since the pandemic hit and so many Nevadans lost their jobs. Although as many as 100,000 people will need to file new claims under the federal rules, most of them will be able to continue collecting their benefits under PEUC. While our computer system temporarily holds payments when people get to the end of their Benefit Year, we are working to update that programming now so that claimants can continue to receive their benefits as soon as possible."

The double dip issue does not apply to PUA claims.

For filing assistance, customers may reach out to the UI call centers between 8 a.m. and 8 p.m., Monday through Friday at (775) 684-0350; (702) 486-0350; or (888) 890-8211. The call centers continue to experience heavy call volume, so claimants are encouraged to call mid-week, Wednesday through Friday after 10 a.m.

#### **JOB CONNECT CENTERS:**

At this time, the JobConnect centers are closed with most workforce services available online. Currently, there is no definite date for when the agency will re-open its career centers to provide inperson services, but the agency has begun internal preparations to address the need for providing workforce services. Individuals who are interested in these types of services can access the local workforce development boards websites (links provided below) and review the jobs that are available in their area. Then the individual would contact the vendor of their choice and go through the eligibility process.

Southern Nevada <a href="https://nvworkforceconnections.org/?fund\_categories=adult">https://nvworkforceconnections.org/?fund\_categories=adult</a> Northern Nevada <a href="https://nevadaworks.com/service-providers/">https://nevadaworks.com/service-providers/</a>

<u>EmployNV</u> can also be used for workforce development services. Clients can access job openings and information about training, wages, resume creation and other important information to assist with obtaining employment. Those who have applied for PUA already have a basic registration in the <u>EmployNV</u> system and do not need to re-register.

#### **UNEMPLOYMENT CLAIMS UPDATE:**

In the past year, DETR has received 882,464 (based on claims release week ending 3/13/21) UI initial claims—as many as the agency usually receives over about 7 years. Currently, Nevada has about 280k weekly filers across all programs.

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The Department of Employment, Training & Rehabilitation (DETR) is the state's lead workforce development agency. It consists of divisions that offer workforce related services, job placement and training, services for people with disabilities, investigation of claims of discrimination, unemployment insurance benefits, labor market data and more. Many of these services are provided through Nevada JobConnect career centers and in cooperation with its community partners.